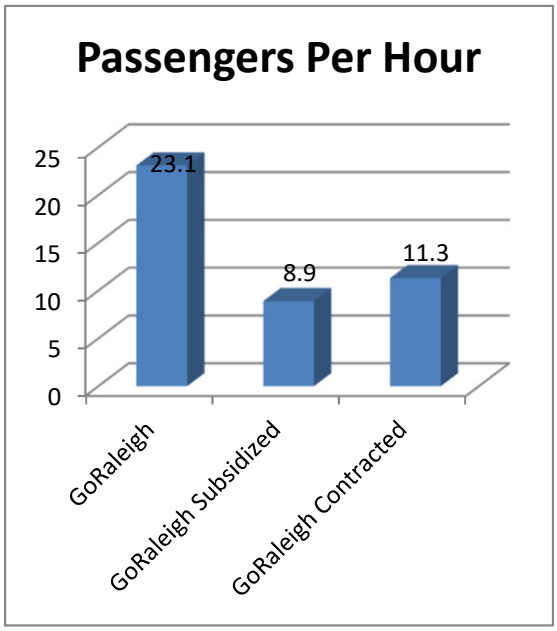
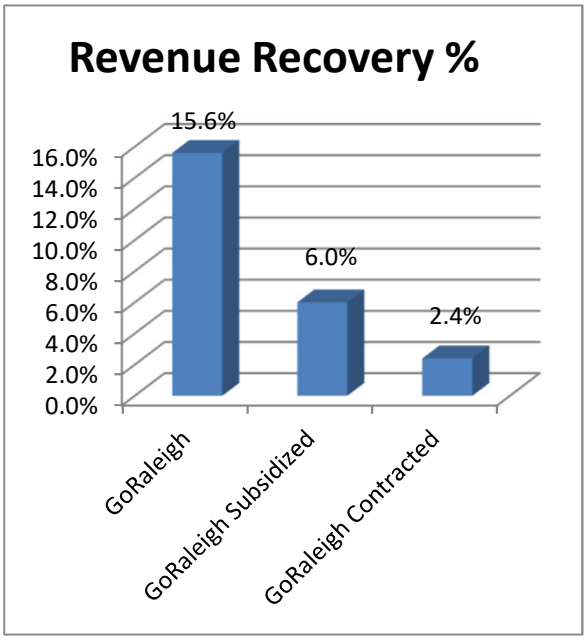
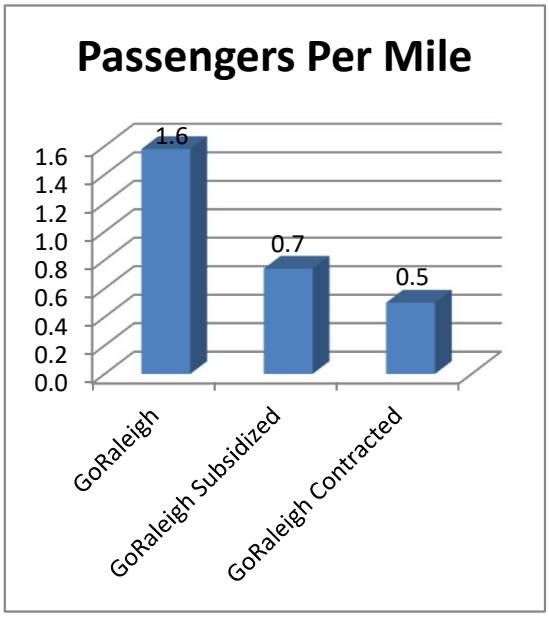
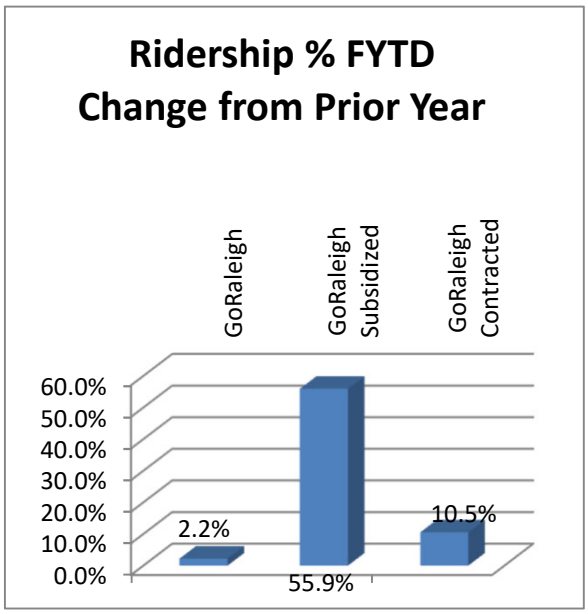
Performance Reports

October 2019





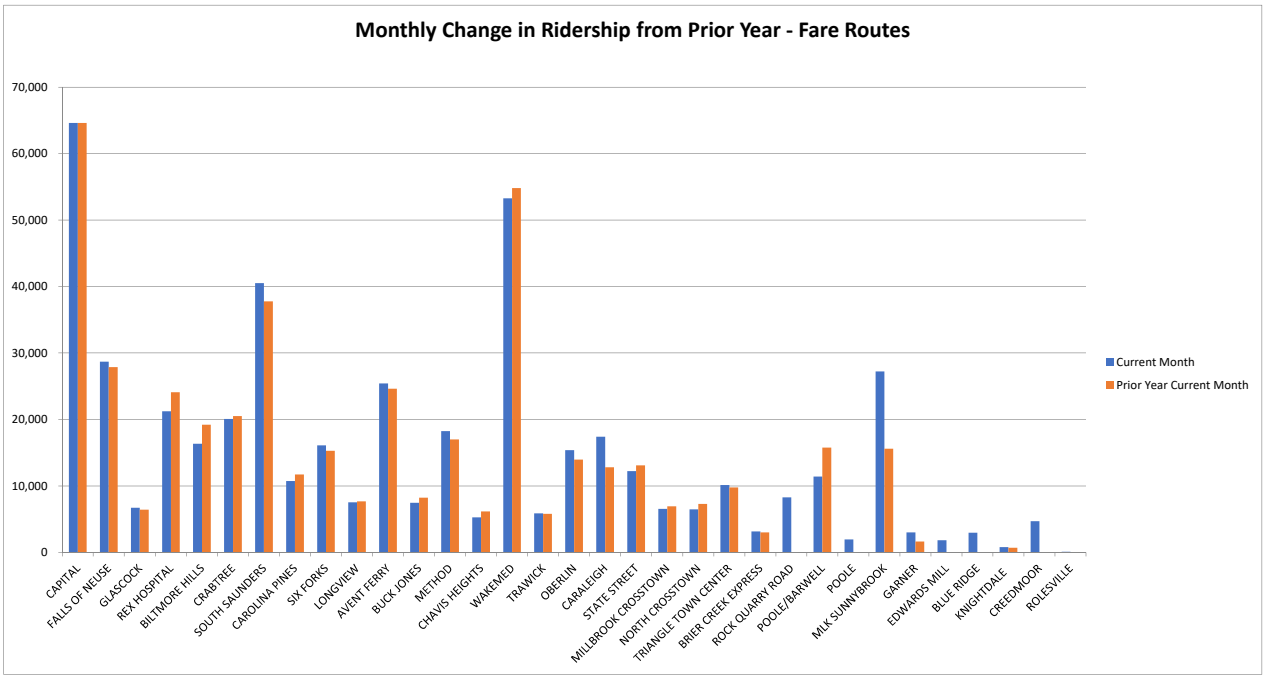


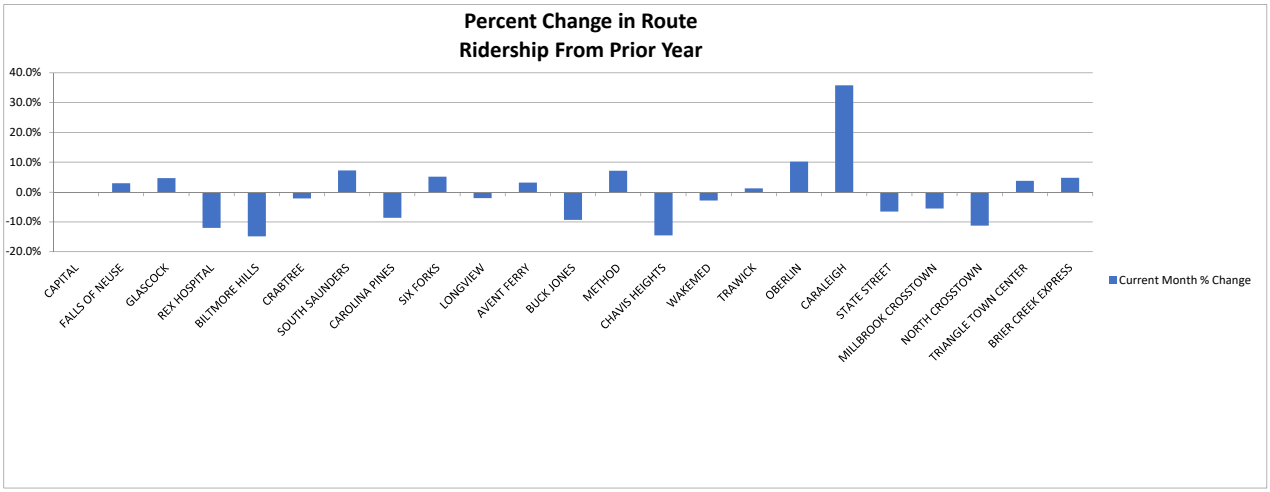


GoRaleigh
Ridership Comparison By Route
October 2019

Current Month					Fiscal Year-to-Date		
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
64,622	64,631	0.0%	1	CAPITAL	244,855	239,165	2.4%
28,684	27,855	3.0%	2	FALLS OF NEUSE	109,530	102,897	6.4%
6,724	6,421	4.7%	3	GLASCOCK	25,392	23,860	6.4%
21,210	24,091	-12.0%	4	REX HOSPITAL	75,858	88,732	-14.5%
16,345	19,194	-14.8%	5	BILTMORE HILLS	59,951	69,862	-14.2%
20,065	20,505	-2.1%	6	CRABTREE	78,236	76,099	2.8%
40,519	37,769	7.3%	7	SOUTH SAUNDERS	154,465	140,879	9.6%
10,728	11,733	-8.6%	7L	CAROLINA PINES	42,281	45,150	-6.4%
16,106	15,303	5.2%	8	SIX FORKS	60,468	61,052	-1.0%
7,535	7,687	-2.0%	10	LONGVIEW	29,104	27,001	7.8%
25,405	24,615	3.2%	11	AVENT FERRY	97,241	94,710	2.7%
7,464	8,228	-9.3%	11L	BUCK JONES	34,178	34,516	-1.0%
18,219	16,992	7.2%	12	METHOD	68,768	65,804	4.5%
5,272	6,163	-14.5%	13	CHAVIS HEIGHTS	22,088	24,705	-10.6%
53,288	54,829	-2.8%	15	WAKEMED	204,034	203,556	0.2%
5,870	5,796	1.3%	15L	TRAWICK	22,014	22,006	0.0%
15,388	13,968	10.2%	16	OBERLIN	56,633	50,261	12.7%
17,402	12,811	35.8%	21	CARALEIGH	67,859	49,196	37.9%
12,244	13,102	-6.5%	22	STATE STREET	47,373	47,287	0.2%
6,555	6,938	-5.5%	23L	MILLBROOK CROSSTOWN	26,342	25,411	3.7%
6,472	7,288	-11.2%	24L	NORTH CROSSTOWN	24,398	26,117	-6.6%
10,133	9,766	3.8%	25L	TRIANGLE TOWN CENTER	35,524	34,594	2.7%
3,150	3,007	4.8%	70X	BRIER CREEK EXPRESS	11,213	11,000	1.9%
419,400	418,692	0.2%		Total GoRaleigh Fare Routes	1,597,805	1,563,860	2.2%
8,288	0	100.0%	17	ROCK QUARRY ROAD	29,835	0	100.0%
11,411	15,779	-27.7%	18	POOLE/BARWELL	42,811	57,304	-25.3%
1,944	0	100.0%	18S	POOLE	6,971	0	100.0%
27,217	15,600	74.5%	19N	MLK SUNNYBROOK	103,196	57,436	79.7%
3,017	1,629	85.2%	20	GARNER	7,582	5,590	35.6%
1,830	0	100.0%	26	EDWARDS MILL	6,477	0	100.0%
2,953	0	100.0%	27	BLUE RIDGE	11,647	0	100.0%
785	685	14.6%	33	KNIGHTDALE	2,602	2,584	100.0%
4,690	0	100.0%	36	CREEDMOOR	19,674	0	100.0%
10,309	13,657	-24.5%	50	R-LINE	47,605	55,389	-14.1%
496	383	29.5%	55X	POOLE ROAD EXPRESS	1,929	1,557	23.9%
83	0	100.0%	401	ROLESVILLE	83	0	100.0%
73,023	47,733	53.0%		Total GoRaleigh Subsidized Routes	280,412	179,860	55.9%
6,838	5,567	22.8%	40X	WAKE TECH EXPRESS	20,507	16,221	26.4%
3,093	3,109	-0.5%	62	WAKE FOREST LOOP	10,507	10,150	3.5%
1,229	1,475	-16.7%	60X	WAKE FOREST EXPRESS	4,158	4,942	-15.9%
1,814	1,763	2.9%	64X	ZEBULON / WENDELL EXPRESS	6,431	5,923	8.6%
1,437	1,422	1.1%	78X	FUQUAY VARINA EXPRESS	5,197	5,107	1.8%
14,411	13,336	8.1%		Total GoRaleigh Contract Routes	46,800	42,343	10.5%
85,302	86,229	-1%		NC State Fair and Other	108,383	92,177	17.6%
592,136	565,990	4.6%		Total	2,033,400	1,878,240	8.3%

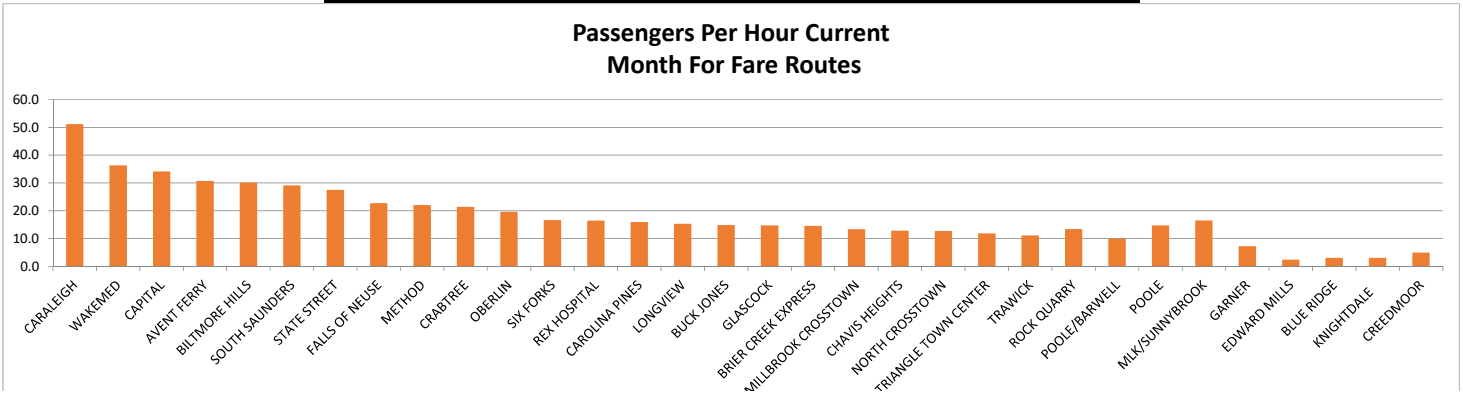
GoRaleigh
Ridership Comparison By Route
October 2019





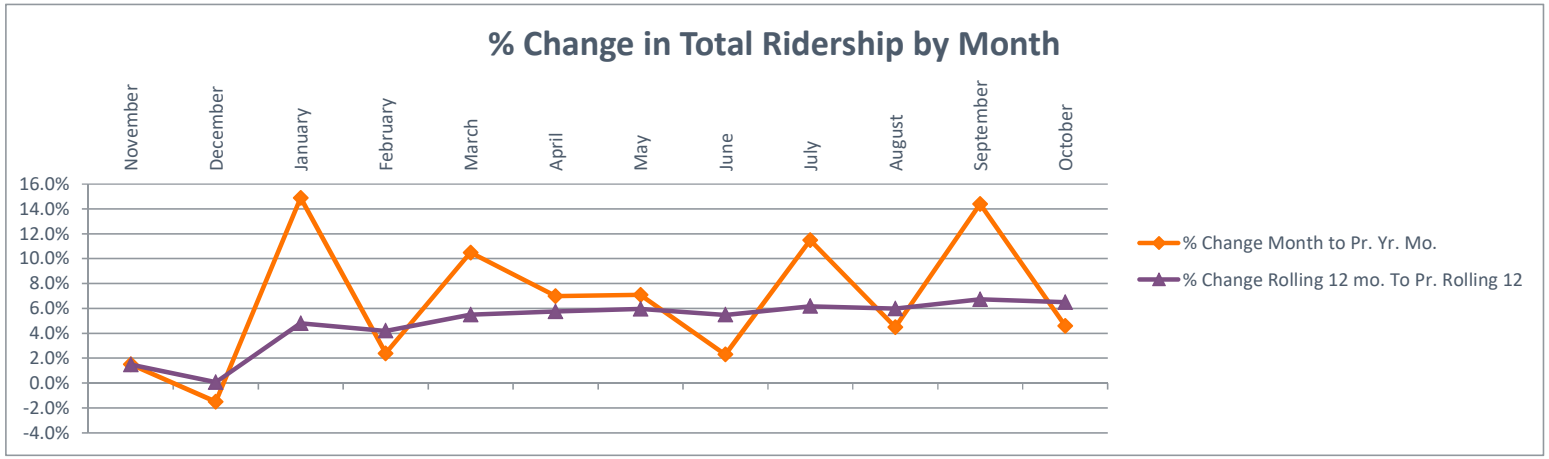
GoRaleigh
Rider per Hour by Route
Month of October 2019

Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.6	1	21	CARALEIGH	341	17,402	51.1
2.7	2	15	WAKEMED	1,467	53,288	36.3
2.1	3	1	CAPITAL	1,896	64,622	34.1
2.0	4	11	AVENT FERRY	827	25,405	30.7
2.0	5	5	BILTMORE HILLS	542	16,345	30.1
2.2	6	7	SOUTH SAUNDERS	1,393	40,519	29.1
1.8	7	22	STATE STREET	445	12,244	27.5
1.4	8	2	FALLS OF NEUSE	1,266	28,684	22.7
2.0	9	12	METHOD	827	18,219	22.0
1.5	10	6	CRABTREE	936	20,065	21.4
1.7	11	16	OBERLIN	785	15,388	19.6
1.0	12	8	SIX FORKS	973	16,106	16.6
1.3	13	4	REX HOSPITAL	1,295	21,210	16.4
0.9	14	7L	CAROLINA PINES	674	10,728	15.9
1.5	15	10	LONGVIEW	493	7,535	15.3
0.9	16	11L	BUCK JONES	504	7,464	14.8
1.2	17	3	GLASCOCK	458	6,724	14.7
0.5	18	70X	BRIER CREEK EXPRESS	217	3,150	14.5
0.7	19	23L	MILLBROOK CROSSTOWN	492	6,555	13.3
1.3	20	13	CHAVIS HEIGHTS	413	5,272	12.8
0.8	21	24L	NORTH CROSSTOWN	508	6,472	12.7
0.8	22	25L	TRIANGLE TOWN CENTER	858	10,133	11.8
0.7	23	15L	TRAWICK	528	5,870	11.1
1.6			**Total GoRaleigh Pre Expansion Routes**	18,137	419,400	23.1
1.0		17	ROCK QUARRY	617	8,288	13.4
0.8		18N	POOLE/BARWELL	1,149	11,411	9.9
0.8		18S	POOLE	132	1,944	14.7
1.3		19N	MLK/SUNNYBROOK	1,645	27,217	16.5
0.5		20	GARNER	417	3,017	7.2
0.2		26	EDWARD MILLS	762	1,830	2.4
0.2		27	BLUE RIDGE	977	2,953	3.0
0.1		33	KNIGHTDALE	262	785	3.0
0.4		36	CREEDMOOR	966	4,690	4.9
1.3		50	R-LINE	1,120	10,309	9.2
0.3		55X	POOLE ROAD EXPRESS	58	496	8.5
0.0		401	ROLESVILLE	77	83	1.1
0.7			**Total GoRaleigh Subsidized Routes**	8,181	73,023	8.9
0.5		40X	WAKE TECH EXPRESS	471	6,838	14.5
0.8		64X	ZEBULON / WENDELL EXPRESS	150	1,814	12.1
1.1		62	WAKE FOREST LOOP	301	3,093	10.3
0.2		60X	WAKE FOREST EXPRESS	208	1,229	5.9
0.2		78X	FUQUAY VARINA EXPRESS	145	1,437	9.9
0.5			**Total GoRaleigh Contract Routes**	1,275	14,411	11.3
1.3			**Total All Routes**	27,593	506,834	18.4



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
Month of: October	542,392	565,990	592,136	4.6%
Prior 12 Month Total Ending: October	4,810,723	5,182,202	5,519,191	6.5%



GoRaleigh
Recovery and Cost By Route

Route Rank by Recovery %
October 2019

Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	$9,236	34.6%
2	15	WAKEMED	$27,852	25.4%
3	1	CAPITAL	$35,972	21.8%
4	11	AVENT FERRY	$14,906	21.5%
5	7	SOUTH SAUNDERS	$21,650	21.1%
6	12	METHOD	$9,977	19.7%
7	5	BILTMORE HILLS	$8,328	18.6%
8	22	STATE STREET	$6,778	17.8%
9	16	OBERLIN	$8,468	17.2%
10	6	CRABTREE	$10,784	14.8%
11	10	LONGVIEW	$3,941	14.4%
12	2	FALLS OF NEUSE	$15,475	14.2%
13	4	REX HOSPITAL	$12,084	13.0%
14	13	CHAVIS HEIGHTS	$2,685	12.5%
15	3	GLASCOCK	$3,522	11.8%
16	8	SIX FORKS	$8,727	9.9%
17	11L	BUCK JONES	$4,354	9.9%
18	7L	CAROLINA PINES	$5,691	8.7%
19	25L	TRIANGLE TOWN CENTER	$5,592	8.1%
20	24L	NORTH CROSSTOWN	$3,337	7.5% [a]
21	23L	MILLBROOK CROSSTOWN	$3,638	6.8% [a]
22	15L	TRAWICK	$2,874	6.0% [a]
23	70X	BRIER CREEK EXPRESS	$1,833	5.4% [a]
		Total GoRaleigh Fare Routes	$227,705	15.6%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	$4,616	10.6%
	18	POOLE/BARWELL	$6,059	7.5%
	18S	POOLE	$1,030	8.1%
	19N	MLK/SUNNYBROOK	$14,525	12.4%
	20	GARNER	$1,712	5.0%
	26	EDWARD MILLS	$1,020	2.1%
	27	BLUE RIDGE	$1,672	2.5%
	33	KNIGHTDALE	$448	1.5%
	36	CREEDMOOR	$2,519	3.7%
	50	R-LINE	$0	0.0%
	55X	POOLE ROAD EXPRESS	$302	3.5%
	401	ROLESVILLE	$47	0.4%
		Total GoRaleigh Subsidized	$33,950	6.0%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	$860	2.5%
	62	WAKE FOREST LOOP	$0	0.0%
	40X	WAKE TECH EXPRESS	$1,217	1.8%
	64X	ZEBULON / WENDELL EXPRESS	$1,064	8.2%
	60X	WAKE FOREST EXPRESS	$725	4.7%
		Total GoRaleigh Contract	$3,866	2.4%
		Grand Total	$265,521	12.2%

[a] These routes are below the current productivity target.

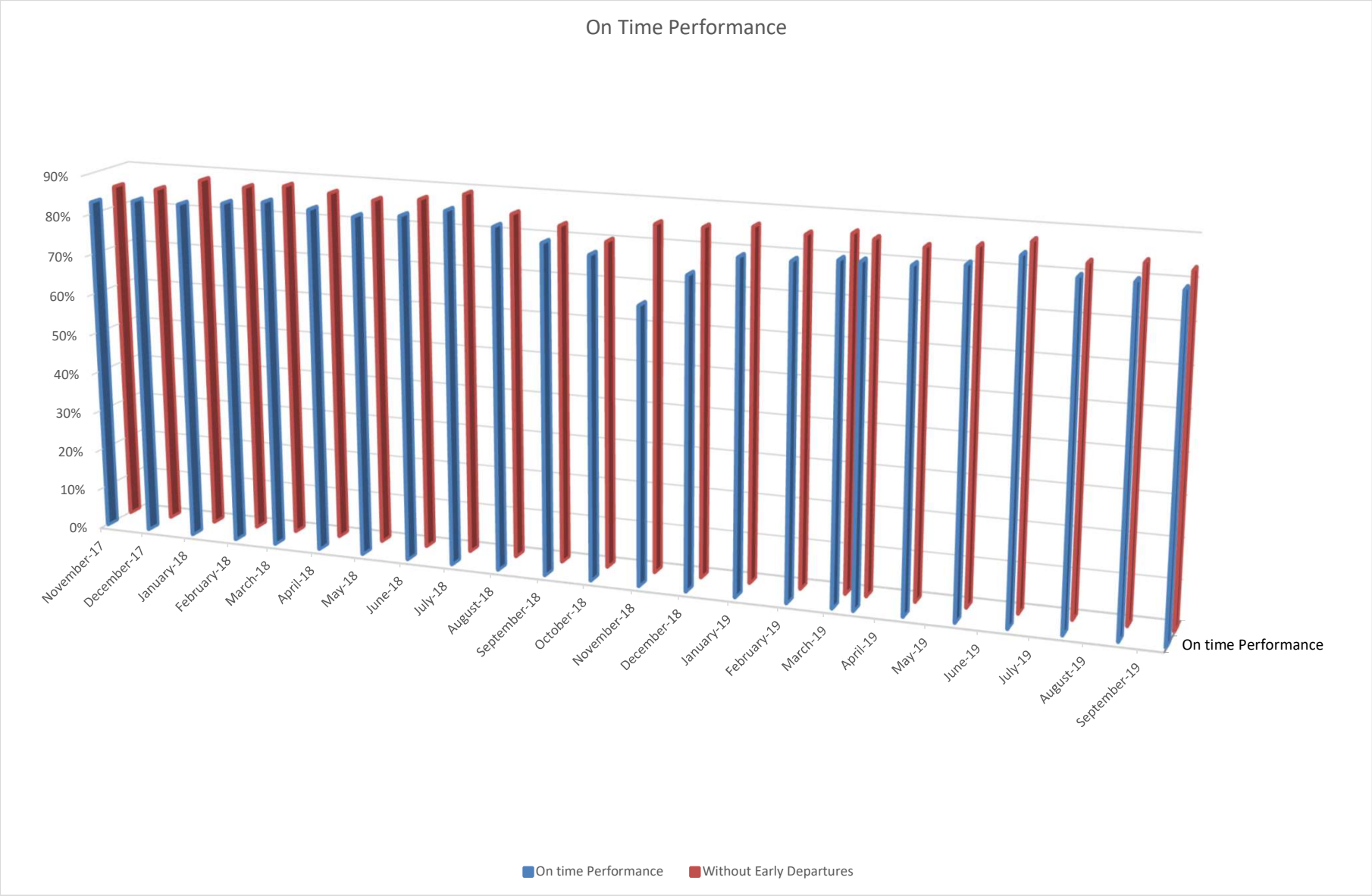
Route Rank by Mileage and Cost
October 2019

Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	30,084	$165,007
2	15	WAKEMED	20,031	$109,864
3	2	FALLS OF NEUSE	19,834	$108,785
4	7	SOUTH SAUNDERS	18,713	$102,638
5	4	REX HOSPITAL	16,891	$92,646
6	8	SIX FORKS	16,083	$88,212
7	6	CRABTREE	13,320	$73,057
8	11	AVENT FERRY	12,620	$69,217
9	25L	TRIANGLE TOWN CENTER	12,517	$68,655
10	7L	CAROLINA PINES	11,935	$65,459
11	23L	MILLBROOK CROSSTOWN	9,726	$53,347
12	12	METHOD	9,219	$50,562
13	16	OBERLIN	8,989	$49,301
14	15L	TRAWICK	8,774	$48,122
15	5	BILTMORE HILLS	8,148	$44,689
16	24L	NORTH CROSSTOWN	8,136	$44,626
17	11L	BUCK JONES	8,049	$44,146
18	22	STATE STREET	6,941	$38,069
19	70X	BRIER CREEK EXPRESS	6,151	$33,739
20	3	GLASCOCK	5,428	$29,770
21	10	LONGVIEW	4,990	$27,372
22	21	CARALEIGH	4,863	$26,670
23	13	CHAVIS HEIGHTS	3,909	$21,441
		Total GoRaleigh Fare Routes	265,348	$1,455,392
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	7,944	$43,570
	18	POOLE/BARWELL	14,633	$80,258
	18S	POOLE	2,322	$12,736
	19N	MLK/SUNNYBROOK	21,282	$116,731
	20	GARNER	6,196	$33,985
	26	EDWARD MILLS	8,796	$48,245
	27	BLUE RIDGE	12,001	$65,821
	33	KNIGHTDALE	5,325	$29,206
	36	CREEDMOOR	12,313	$67,535
	50	R-LINE	7,923	$43,457
	55X	POOLE ROAD EXPRESS	1,578	$8,656
	401	ROLESVILLE	2,327	$12,756
		Total GoRaleigh Subsidized	100,313	$562,955
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	6,153	$33,750
	62	WAKE FOREST LOOP	2,805	$30,026
	40X	WAKE TECH EXPRESS	12,589	$69,051
	64X	ZEBULON / WENDELL EXPRESS	2,363	$12,958
	60X	WAKE FOREST EXPRESS	5,474	$15,384
		Total GoRaleigh Contract	29,384	$161,169
		Grand Total	395,045	$2,179,516

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of $5.48 per mile.

GoRaleigh OTP October 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
10 LONGVIEW	2250	2248	2078	25	147	92%		93%
7L CAROLINA PINES CROSSTOWN	2537	2547	2337	7	193	92%	A	92%
7 SOUTH SAUNDERS	5000	5031	4551	4	445	91%		91%
19 MLK-SUNNYBROOK	6001	6051	5369	106	526	89%		91%
36 CREEDMOOR	3781	3837	3342	43	396	88%		90%
33 KNIGHTDALE	1129	1137	990	33	106	88%		91%
16 OBERLIN ROAD	3422	3481	2969	69	384	87%	B	89%
25L TRIANGLE TOWN CENTER	3267	3374	2832	75	360	87%		89%
17 ROCK QUARRY	2830	2831	2423	81	326	86%		88%
27 BLUE RIDGE	4947	4990	4198	99	650	85%		87%
26 EDWARDS MILL	4263	4303	3602	116	545	84%		87%
12 METHOD	2989	3100	2515	63	411	84%		86%
15 WAKEMED	8408	8401	6989	61	1358	83%		84%
15L TRAWICK	2584	2587	2147	9	428	83%		83%
1 CAPITAL	8292	8328	6808	84	1400	82%		83%
6 CRABTREE	3309	3301	2701	42	566	82%	C	83%
5 BILTMORE HILLS	2794	2753	2279	76	439	82%		84%
20 GARNER	1312	1354	1070	60	182	82%		86%
22 STATE STREET	1689	1686	1363	27	299	81%		82%
18 POOLE-BARWELL	5011	5012	3997	122	892	80%		82%
4 REX HOSPITAL	7547	7605	5991	182	1374	79%		82%
2 FALLS of NEUSE	6077	6131	4802	73	1202	79%		80%
11 AVENT FERRY	3576	3588	2824	65	687	79%		81%
13 CHAVIS HEIGHTS	2473	2409	1926	46	501	78%		80%
8 SIX FORKS	4801	4778	3683	57	1061	77%		78%
401X ROLESVILLE EXPRESS	219	213	167	20	32	76%		85%
3 GLASCOCK	1772	2158	1346	10	416	76%		77%
21 CARALEIGH	1192	1211	902	94	196	76%		84%
18S POOLE RD	758	750	559	16	183	74%		76%
23L MILLBROOK CROSSTOWN	2789	2798	1940	21	828	70%		70%
24L NORTH CROSSTOWN	2992	2944	1925	11	1056	64%		65%
55X POOLE ROAD EXPRESS	255	259	159	13	83	62%		67%
70X BRIER CREEK EXPRESS	593	603	330	5	258	56%		56%
11L BUCK JONES	3144	3187	1150	127	1867	37%		41%
	114003	114986	92264	1942	19797	81%		83%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
64X ZEBULON/WENDELL-RALEIGH EXPRESS (ZWX)	642	642	463	18	161	72%		75%
WAKE FOREST EXPRESS (WFX)	428	423	308	6	114	72%		73%
FUQUAY-VARINA-RALEIGH EXPRESS (FRX)	441	441	294	26	121	67%		73%
WAKE FOREST LOOP	1159	1169	698	75	386	60%		67%
40X WAKE TECH	856	861	489	5	362	57%		58%


On Time Performance
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
November-17
December-17
January-18
February-18
March-18
April-18
May-18
June-18
July-18
August-18
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October-18
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January-19
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September-19
On time Performance
On time Performance
Without Early Departures